June 7, 2013



Marcia W. Denbeaux\*

Joshua W. Denbeaux\*

Adam Deutsch\*

Abigail D. Kahl\* Nicholas A. Stratton\*

Of Counsel Mark P. Denbeaux\*

\*Admitted in NJ and NY

# Sent Via New Jersey Lawyers Service

Clerk, Superior Court of New Jersey Law Division Veteran's Courthouse 50 W. Market Street Newark, New Jersey 07102

Re:

Veronica Williams v. Litton Loan Servicing, HSBC Bank USA, Freemont Home Loan trust 2006-C Mortgage-Backed Certificates Series 2006-C; Goldman Sachs; Ocwen, Stern & Eisenberg, PC Powers Kirn, LLC

Dear Sir/Madam:

This firm represents the Plaintiff Veronica Williams in the above-referenced matter.

Enclosed for filing, please find an original and one copy of the Plaintiff's Case Information Statement and Complaint. Kindly file the documents, returning a filed copy to this office in the envelope provided.

This firm's check in the amount of \$200.00 is also enclosed.

Thank you.

Very truly yours,

DENBEAUX & DENBEAUX

Jøshua W. Denbeaux

JWD:am

cc: Veronica Williams

Enclosures

#### **NEW JERSEY LAWYERS SERVICE**

NEW PROVIDENCE UNION CHERRY HILL

TEL: (908) 686-7300 FAX: (908) 686-5300 www.NJLS.com

Account No: 1679A-04 **DENBEAUX & DENBEAUX** Denbeaux & Denbeaux 366 KINDERKAMACK ROAD WESTWOOD, NJ 07675-1675

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RECIPIENT

Clerk, Superior Court of New Jersey

Law Division

50 W MARKET ST

Room 131 NCB

Newark, NJ 07102-1607

01

**BILLING REFERENCE** 

SIGNATURE REQUIRED

Reference No: williams

AFFIX THIS PART TO YOUR SHIPMENT CUTHERE

**CUT HERE** 

CUTHERE

SHIPMENT RECEIPT FOR YOUR RECORDS

INFORMATION YOU REQUESTED HAS BEEN TRANSMITTED TO NJLS. NO FURTHER ACTION IS REQUIRED ON YOUR PART

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Account No: 1679A

**TRACKING # 17399371** 

**FROM** 

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SHIP TO

Law Division Clerk, Superior Court of New Jersey 50 W MARKET ST Room 131 NCB Newark, NJ 07102-1607

**BILLING REFERENCE** 

Reference No: williams Case Name: Williams

ITEM DESCRIPTION

file complaint

#### Appendix XII-B1



### CIVIL CASE INFORMATION STATEMENT (CIS)

Use for initial Law Division
Civil Part pleadings (not motions) under *Rule* 4:5-1

FOR USE BY CLE	ERK'S OFFICE ONLY
PAYMENT TYPE:	□CK □CG □CA
Снд/ск по.	
AMOUNT:	
OVERPAYMENT:	
BATCH NUMBER:	

38 * 135 bill	Pleading will be rejected for filing, under Rule 1:5-6(c), if information above the black bar is not completed						
		s signature is			Ватсн	NUMBER:	
		A CONTRACTOR OF THE PROPERTY O	NE NUMBER		COUNTY OF VENUE Essex		
FIRM NAME (if appl Denbeaux & De		THE REAL PROPERTY.		DOCKE	T NUMBE	ER (when ava	ailable)
OFFICE ADDRESS 366 Kinderkamack Road Westwood, NJ 07675				DOCUM Comp	MENT TYF	PE	
			J			JURY DEMAND ■ YES □ No	
NAME OF PARTY (e.g., John Doe, Plaintiff)  Veronica Williams, Plaintiff  Veronica Williams v. Litte Home Loan trust 2006-C Goldman Sachs; Ocwen				Mortgage-Back	ed Cert	ificates Ser	ries 2006-C;
CASE TYPE NUMBER	ER (See reverse side for listing)	IS THIS A PROFESSIONAL MALPRACTICE CASE?  IF YOU HAVE CHECKED "YES," SEE N.J.S.A. 2A:53 A -27 AND APPLICABLE CASE LATREGARDING YOUR OBLIGATION TO FILE AN AFFIDAVIT OF MERIT.			_		
RELATED CASES PI  ■ Yes	ENDING?	IF YES, LIST DOCKET NUMBERS F-000839-13					
	TE ADDING ANY PARTIES transaction or occurrence)?	NAME OF DEFENDANT'S PRIMARY INSURANCE COMPANY (if known)  None  UNKNOWN					
THE	NFORMATION PROVIDED	ON THIS FORM	CANNOT B	E INTRODUCI	ED INTO	EVIDENC	E.
CASE CHARACTERISTICS FOR PURPOSES OF DETERMINING IF CASE IS APPROPRIATE FOR MEDIATION							
DO PARTIES HAVE A RECURRENT RELAT	TIONSHIP?	IF YES, IS THAT RELATIONSHIP: □ EMPLOYER/EMPLOYEE  □ FAMILIAL		☐ FRIEND/NEIGHBOR ☐ OTHER (☐ BUSINESS		explain)	
DOES THE STATUTI	E GOVERNING THIS CASE PROV	IDE FOR PAYMENT	OF FEES BY T	THE LOSING PAR	TY?	☐ YES	■ No
USE THIS SPACE TO ALERT THE COURT TO ANY SPECIAL CASE CHARACTERISTICS THAT MAY WARRANT INDIVIDUAL MANAGEMENT OR ACCELERATED DISPOSITION							
Do you or your client need any disability accommodations?  Yes  No		IF YES, PLE	IF YES, PLEASE IDENTIFY THE REQUESTED ACCOMMODATION				
WILL AN INT	WILL AN INTERPRETER BE NEEDED?  YES  NO		IF YES, FOR	IF YES, FOR WHAT LANGUAGE?			
I certify that confidential personal identifiers have been redacted from documents now submitted to the court, and will be redacted from all documents submitted in the future in accordance with <i>Rule</i> 1:38-7(b).							
ATTORNEY SIGNATURE:							



## CIVIL CASE INFORMATION STATEMENT

(CIS)
Use for initial pleadings (not motions) under *Rule* 4:5-1

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CASE TYPES	(Choose one and enter number of case type in	approp	riate space on the reverse side.)
	- 150 days' discovery		
	NAME CHANGE		
	FORFEITURE		
302	TENANCY		
399	REAL PROPERTY (other than Tenancy, Contract, Conde	emnation, (	Complex Commercial or Construction)
502	BOOK ACCOUNT (debt collection matters only)		
505	OTHER INSURANCE CLAIM (including declaratory judgr	ment action	ns)
506	PIP COVERAGE		
	UM or UIM CLAIM (coverage issues only)		
	ACTION ON NEGOTIABLE INSTRUMENT LEMON LAW		
	SUMMARY ACTION		
802	OPEN PUBLIC RECORDS ACT (summary action)		
	OTHER (briefly describe nature of action)		
	OTHER (Short) describe flatare of action)		
Track II	- 300 days' discovery		
	CONSTRUCTION		
	EMPLOYMENT (other than CEPA or LAD)		
599	CONTRACT/COMMERCIAL TRANSACTION		
6031	N AUTO NEGLIGENCE - PERSONAL INJURY (non-verbal	I threshold	()
603\	Y AUTO NEGLIGENCE - PERSONAL INJURY (verbal thre	shold)	
	PERSONAL INJURY		
621	AUTO NEGLIGENCE – PROPERTY DAMAGE		
699	UM or UIM CLAIM (includes bodily injury) TORT – OTHER		
	- 450 days' discovery CIVIL RIGHTS		
	CONDEMNATION		
	ASSAULT AND BATTERY		
604	MEDICAL MALPRACTICE		
606	PRODUCT LIABILITY		
607	PROFESSIONAL MALPRACTICE		
608	TOXIC TORT		
	DEFAMATION		
616	WHISTLEBLOWER / CONSCIENTIOUS EMPLOYEE PR	OTECTIO	N ACT (CEPA) CASES
617	INVERSE CONDEMNATION		
	LAW AGAINST DISCRIMINATION (LAD) CASES		
Track IV	- Active Case Management by Individual Judge	/ 450 day	ys' discovery
156	ENVIRONMENTAL/ENVIRONMENTAL COVERAGE LITI	GATION	
	MT. LAUREL		
	COMPLEX CONSTRUCTION		
	COMPLEX CONSTRUCTION INSURANCE FRAUD		
	FALSE CLAIMS ACT		
701	ACTIONS IN LIEU OF PREROGATIVE WRITS		
	rally Managed Litigation (Track IV)		
	STRYKER TRIDENT HIP IMPLANTS	201	DELVIO MECLUOVALEO A DE
288	PRUDENTIAL TORT LITIGATION	291	PELVIC MESH/GYNECARE PELVIC MESH/BARD
	REGLAN		DEPUY ASR HIP IMPLANT LITIGATION
	POMPTON LAKES ENVIRONMENTAL LITIGATION	295	ALLODERM REGENERATIVE TISSUE MATRIX
		623	PROPECIA PROPECIA
Mass	Tort (Track IV)		
266	HORMONE REPLACEMENT THERAPY (HRT)	291	DDICTOL MAYEDO COLUDO ENVIDONIMENTAL
271	ACCUTANE/ISOTRETINOIN	281	BRISTOL-MYERS SQUIBB ENVIRONMENTAL FOSAMAX
274	RISPERDAL/SEROQUEL/ZYPREXA		NUVARING
278	ZOMETA/AREDIA		LEVAQUIN
	GADOLINIUM		YAZ/YASMIN/OCELLA
			ASBESTOS
If you beli	eve this case requires a track other than that provided	above, pla	ease indicate the reason on Side 1,
in the spa	ce under "Case Characteristics.		
Plea	ase check off each applicable category	Putati	ve Class Action  Title 59

Joshua Denbeaux
Denbeaux & Denbeaux
366 Kinderkamack Road
Westwood, New Jersey 07675
(201) 664-8855 / Fax: (201) 666-8589
Counsel for Plaintiff Veronica Williams

VERONICA WILLIAMS,

Plaintiff

v.

LITTON LOAN SERVICING, HSBC BANK USA, N.A., FREEMONT HOME LOAN TRUST 2006-C MORTGAGE-BACKED CERTIFICATES, SERIES 2006-C; GOLDMAN SACHS; OCWEN, STERN & EISENBERG, PC, POWERS KIRN, LLC,

Defendants.

SUPERIOR COURT OF NEW JERSEY LAW DIVISION: ESSEX COUNTY

DOCKET No.: ESX-L-

COMPLAINT AND JURY DEMAND

I, Veronica Williams, of full age, hereby counter-complain of Plaintiffs as follows:

#### **JURISDICTION AND VENUE**

- 1. The New Jersey Superior Court has jurisdiction over this matter as the property in question is located in the City of South Orange, County of Essex and State of New Jersey, because the Defendant resides in the State of New Jersey, because Plaintiff transacts business within the State of New Jersey and because all causes of action arose from conduct undertaken within the State of New Jersey.
- 2. Venue is appropriately laid in the Essex Viciniage because the Defendant resides in the County of Essex and Plaintiff conducts business within the County of Essex.

#### **PARTIES**

- 3. Veronica Williams is the Plaintiff in this matter. She resides in her home at 541 Scotland Road, South Orange, New Jersey, which she refinanced on or about March 31, 2006.
- 4. Defendant Litton Loan Servicing was the lender who serviced Defendant's refinanced mortgage on her residence immediately after closing the refinance loan.
- 5. Defendant HSBC Bank USA, N.A. is the Trustee for Defendant Fremont Home Loan Trust 2006-C Mortgage-Backed Certificates, Series 2006-C was the entity who alleged in its Complaint filed January 9, 2013, under docket F-28279-09, to have acquired the loan via assignment on or about September 1, 2006.
- 6. Defendant Fremont Home Loan Trust 2006-C Mortgage-Backed Certificates, Series 2006-C was the entity who alleged in its Complaint filed January 9, 2013, under docket F-839-13, to have acquired the loan via assignment on or about September 1, 2006.
- 7. Defendant Goldman Sachs acquired ownership of Defendant Litton Loan Servicing in or about December 2007.
- 8. Defendant Ocwen acquired Litton Loan Servicing from Goldman Sachs on or about September 2011.
- 9. Defendant Powers & Kirn LLC is the law firm that previously represented HSBC Bank USA, N.A. as Trustee under the Pooling and Servicing Agreement dated as of September 1, 2006, Freemont Home Loan Trust 2006-C in its second effort to wrongfully foreclose on Plaintiff's home and wrongfully collect a debt.
- 10. Defendant Stern & Eisnenberg PC, LLC is the law firm that now represents represented HSBC Bank USA, N.A. as Trustee under the Pooling and Servicing Agreement dated as of

September 1, 2006, Freemont Home Loan Trust 2006-C in its second effort to wrongfully foreclose on Plaintiff's home and wrongfully collect a debt.

#### **ALLEGATIONS COMMON TO ALL COUNTS**

#### The Loan Workout Plan Breach

- 11. Plaintiff Veronica Williams is the president of Absolute Computer Technologies (ACT) Inc. and holds a BA in Economics from Brandeis University and an MBA from Northwestern University.
- 12. ACT Inc. is a management-consulting and technology-services firm based in Washington, D.C., servicing private and public clients since 1986.
- 13. Plaintiff's clients have included American Express, the United States Army, Motorola, IBM, the New York Board of Trade, and Cingular.
- 14. On or about March 31, 2006, Litton Loan Servicing (Litton), , serviced Defendant's mortgage loan for the subject property at 541 Scotland Road, South Orange, New Jersey.
- 15. In or about 2009, Defendant was delinquent in payment of residential debt for unexpected and unavoidable reasons.
- 16. Defendant negotiated a Loan Workout Plan with Litton effective July 1, 2009, consisting of three monthly arrears payments.
- 17. On or about June 25, 2009, Defendant sent Litton her timely payments due on or before July 1 and August 1, respectively, pursuant to the Loan Workout Plan.
- 18. Defendant timely notified Litton in advance that the September payment, the third of three payments pursuant to the Loan Workout Plan, would be delayed because of major water damage in the rental portion of the subject property that required immediate repairs in order to continue to produce income.

- 19. On or about September 11, 2009, Defendant satisfied her obligation to pay Litton the third monthly arrears payment pursuant to the Loan Workout Plan.
- 20. Litton returned Defendant's monthly arrears payments rather than recognizing them.
- 21. On or about September 25, 2009, Litton informed Defendant that it would delay foreclosure until November 4, 2009.
- 22. Litton modified and reinstated the Loan Workout Plan offered to Defendant by lowering the amounts due for the three monthly payments and by setting three new due dates beginning November 1, 2009.
- 23. On or about October 28, 2009 Defendant timely resubmitted all three Loan Workout Plan payments in full to Litton Loan.
- 24. Although Litton inexplicably failed to recognize the same arrears payments provided earlier, Litton recognized the October 28 payments in amounts totaling \$9,216.61.
- 25. Litton's failure to recognize Defendant's monthly arrears payments when originally submitted by Defendant was a breach of the Loan Workout Plan.
- 26. Litton's breach was part of business model that required a percentage of its loans in collection to default.
- 27. By breaching the contract with Plaintiff, Litton and the true owner of the loan stood to collect money from insurance proceeds that made the breach more profitable than honoring the loan as performing.
- 28. Plaintiff advised the law firm of Powers Kirn LLC that the foreclosure suit it was prosecuting was in violation of the modification contract entered into. Powers Kirn LLC continued to prosecute the action in a harassing manner for a long time despite being advised of the existing modification and breach by the bank.

- 29. In the resultant foreclosure litigation, Plaintiff dismissed the action after Defendant objected to the fraudulent conduct of Litton that caused her the injury she suffered.
- 30. Litton's misconduct caused the destruction of Defendant's business.
- 31. In January 2013 a new foreclosure complaint was again wrongfully filed under docket 0839-13.

#### FEMA Background Check Disruption

- 32. In or about 2009, the Federal Emergency Management Agency (FEMA) offered Defendant a position as an independent contractor.
- 33. The only condition for FEMA's employment of Defendant was the acquisition of a favorable suitability determination based on a security background investigation.
- 34. On or about September 20, 2009, Defendant initiated the security background investigation required for FEMA's employment.
- 35. On or about November 17, 2009, FEMA responded to Defendant's security background investigation by issuing a pending unsuitable decision. The only indication FEMA provided to Defendant for her pending unsuitable decision was past due balances on mortgage debt. FEMA provided Defendant thirty calendar days in which to appeal her pending unsuitable decision.
- 36. On or about December 12, 2009, Defendant issued FEMA a timely and thorough response to appeal her pending unsuitable decision. All outstanding past due balances on loans were documented to be settled or in current payment, except for the Litton balance, due to Litton's protracted and uncooperative modification process.
- 37. Defendant explained in her timely and thorough response to FEMA that she had proactively sought to mitigate and rectify her account with Litton but Litton failed to recognize her timely payments.

38. On or about May 12, 2010, FEMA deemed Defendant unsuitable for employment.

#### **COUNT I**

# VIOLATION OF FAIR DEBT COLLECTION PRACTICES ACT (FDCPA) (ALL DEFENDANTS)

- 39. Plaintiff incorporates by reference all prior facts and allegations in this Complaint as if set forth here at length again.
- 40. Defendants have provided Plaintiff with inconsistent written documentation indicating who the owner(s) and servicer(s) of the mortgage loan are.
- 41. Defendant Litton Loan Services, its successors, and agents, attempted to collect a disputed debt in violation of the Fair Debt Collection Practices Act by:
  - a. Using foul and abusive language
  - b. Contacting Plaintiff repetedly in a harassing manner after the debt was disputed by Plaintiff.
  - c. Refusal to validate the debt upon demand
  - d. Harassing plaintiffs by calling at inconvenient hours, repeatedly, with the intention of causing plaintiff distress.
- 42. The foregoing list is a partial list of known violations and is provided in the pleadings to provide notice of the claim for violation of the Fair Debt Collection Practices Act. Further violations are likely to be discovered during litigation.
- 43. Defendants acted in concert to violate the FDCPA.
- 44. Defendant Powers and Kirn LLC acted as a third party debt collector in seeking to foreclose on Plaintiff's home. After being notified that a modification contract was executed and that Defendant breached the contract, Powers Kirn LLC continued to prosecute the foreclosure action and to send harassing debt collection correspondence to Plaintiff.

45. As a result of the actions of defendants which violate FDCPA, plaintiffs have suffered embarrassment, loss of sleep, depression, other physical symptoms of stress, fees paid to attorneys, loss of income, and other financial and physical harm.

#### **COUNT II**

#### VIOLATION OF NEW JERSEY CONSUMER FRAUD ACT (CFA)

#### (All Defendants)

- 46. Plaintiffs incorporate by reference all prior facts and allegations in this Complaint here as if set forth at length again.
- 47. The defendants' decision to solicite, offer and enter into a modification agreement for which it had no intention to honor constitutes an unconscionable commercial practice.
- 48. The defendants' decision to continue prosecuting the foreclosure action in violation of the contract between the parties, constituted an unconscionable commercial practice.
- 49. Defendants' continued harassment of the plaintiff, after executing a permanent modification constitutes acts of unconscionable commercial practice.
- 50. Defendants' public listing of the plaintiff's home for foreclosure sale, even after its rights to do so were extinguished, constitutes an unconscionable commercial practice.
- 51. The foregoing listing of the defendants' combined acts of unconscionable commercial practice are not exhaustive, and are designed to put defendants on notice that their various actions to foreclose on the plaintiffs' home following the modification agreement were all acts of unconscionable commercial practice.
- 52. On information and belief, defendants paid other actors, individuals or businesses, to assist them in their unconscionable commercial practices. Those other entities and persons are identified in the pleadings as John Does I-X.

53. As a result of the defendants' acts of unconscionable commercial practices, plaintiffs have suffered damages and injury.

#### **COUNT III**

#### **BREACH OF CONTRACT**

#### (All Defendants)

- 54. Plaintiffs incorporate by reference all prior facts and allegations in this Complaint here as if set forth at length again.
- 55. There exists a contract between plaintiffs and Litton Loan Servicing. The contract was entered into by Litton in its individual capacity and on behalf of the other defendants to this action.
- 56. The contract extinquished the plaintiff's default on the mortgage note that HSBC Bank USA, N.A. as Turstee for Fremont Home Loan Trust 2006-C, Mortgage-Backed Certificates, Series 2006-C sued to enforce under docket F-28279-09 and again under docket F-839-13
- 57. Plaintiffs made payments and performed in accordance with their obligations under the contract. Litton Loan Services thereafter refused to continue accepting monthly payments made by Plaintiff.
- 58. On information and belief, Litton Loan Services was instructed to stop accepting modification payments by the true owner of the loan. Litton Loan Services has claimed that the owner of the loan at the relevant time was HSBC Bank USA, N.A. as Turstee for Fremont Home Loan Trust 2006-C, Mortgage-Backed Certificates, Series 2006-C.
- 59. Despite Plaintiffs compliance with the contract. Defendant wrongly continued to prosecute a foreclosure complaint and litigated the matter to final judgment.

- 60. Litton Loan Services and HSBC Bank USA, N.A. as Turstee for Fremont Home Loan Trust 2006-C, Mortgage-Backed Certificates, Series 2006-C later entered into a consent order vacating final judgment, a writ of execution, and dismissing the foreclosure action in its entirety. This act was an admission of Defendants wrongdoing.
- 61. Defendants Litton Loan Services and its successors in interest, HSBC Bank USA, N.A. as Turstee for Fremont Home Loan Trust 2006-C, Mortgage-Backed Certificates, Series 2006-C, were aware fo the existence of a modification loan and intentional breach by Defendant.
- 62. As a result of the Defendants actions, the contract was breached and Plaintiff was harmed.
- 63. Plaintiff has suffered damages.

#### **COUNT IV**

#### **INTENTIONAL INFLICTION OF EMOTIONAL DISTRESS**

(All Defendants)

- 64. Plaintiff incorporates by reference all prior facts and allegations in this Complaint here as if set forth at length herein.
- 65. The defendants' actions were intentional, and were designed to cause plaintiff distress.
- 66. The aim of these actions was to force plaintiff out of her home in breach of an agreement to not continue pursuing any such action.
- 67. The aim of these actions was to harass plaintiff and to cause disruption to her business and personal life.
- 68. In order to compel Plaintiff to leave her home, defendants jointly engatged in a series of actions which were designed to make the plaintiff unhappy, cause her distress and force her to give up in an inappropriate war of attrition.

- 69. These acts were pursued even thought he defendants knew that they lacked the legal right to continue foreclosure actions or otherwiseharass plaintiff.
- 70. As a result of the relentless barrage of harassment by defendants jointly, plaintiff has suffered health problems and has incurred injury.

#### WHEREFORE, plaintiff demands:

- a. Compensatory Damages
- b. Punitive Damages
- c. Statutory Damages
- d. Restitution
- e. Attorneys fees and costs
- f. All other relief which this Court determines to be just and fair

#### **DESIGNATION OF TRIAL COUNSEL**

Plaintiff hereby designates Joshua W. Denbeaux, Esq. as trial counsel on the action herein pursuant to the New Jersey Rules of Court.

#### **CERTIFICATION PURSUANT TO R. 4:5-1(B)(2)**

Defendant hereby certifies that there are not any other pending actions in any other court or arbitration, no other such proceedings are presently contemplated and there are no other non-parties who should be joined with this action at this time, other than the foreclosure action, presently pending,

#### **DEMAND FOR TRIAL BY JURY**

Defendant herein demands a trial by jury and will not be satisfied with a jury of less than

DENBEAUX & DENBEAUX Attorneys for Plaintiff

Dated: June 3, 2013

six.

By: JOSHUA W. DENBEAUX